

Lindsay Doak

Lindsay Doak is Vice President of Data and Research at HealthPivots, where she leads analytics and research initiatives that help home-based care providers succeed in value-based care, quality improvement, and performance measurement.

With 20 years of experience in home health and hospice, she is a recognized voice on industry data, CAHPS performance, and best practices across the healthcare at home continuum.

Lindsay chairs the National Healthcare at Home Best Practices Study, one of the industry's largest benchmarking efforts, with nearly 1,000 participating agencies, and previously chaired the National Patient and Family Satisfaction Quality Improvement Project. She is also a frequent speaker on the latest initiatives for state and national associations.