



Dr. Joan Teno

Joan Teno is a retired physician and health services researcher whose work has helped shape hospice and palliative care quality measurement in the United States. She has led research initiatives funded by the National Institutes of Health and worked on the Centers for Medicare & Medicaid Services contracts, including work on the Hospice CAHPS Survey. Her research focuses on improving care for seriously ill older adults and people with advanced dementia, and she has authored more than 340 publications in hospice, quality of care, and end-of-life care. Dr. Teno received the 2023 AAHPM Lifetime Achievement Award and was appointed a Fellow of King's College London in 2025. Every Saturday, Joan with her dog, Bean, volunteer as pet therapy team in an inpatient hospice unit.